

Vijayanagara Sri Krishnadevaraya University

COURSE CODE - DSC1: MANAGEMENT PRINCIPLES & PRACTICE

NAME OF THE PROGRAM: BACHELOR OF BUSINESS ADMINISTRATION (BBA) COURSE CODE: DSC1

NAME OF THE COURSE: MANAGEMENT PRINCIPLES & PRACTICE

COURSE CREDITS	NO. OF HOURS PER WEEK	TOTAL NO. OF TEACHING
		HOURS
4 Credits	4 Hrs	56 Hrs

PEDAGOGY: Classrooms lecture, Case studies, Group discussion, Seminar & field work etc.,

COURSE OUTCOMES: On successful completion of the course, the Students will demonstrate

- a) The ability to understand concepts of business management, principles and function of management.
- b) The ability to explain the process of planning and decision making.
- c) The ability to create organization structures based on authority, task and responsibilities.
- d) The ability to explain the principles of direction, importance of communication, barrier of communication, motivation theories and leadership styles.
- e) The ability to understand the requirement of good control system and control techniques

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SYLLABUS	Hour
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MODULE-1: INTRODUCTION TO MANAGEMENT	10

Introduction –Meaning, Evolution of management thought, Pre-Scientific Management Era, Classical Management Era, Neo-Classical Management Era, Modern Management Era; Nature and Characteristics of Management - Scope and Functional areas of Management; Management as a Science, Art or

Profession; Management and Administration; Principles of Management.

COURSE CODE: OEC 1: FOUNDATION COURSE IN OFFICE MANAGEMENT (OEC)

NAME OF THE PROGRAM: BACHELOR OF BUSINESS ADMINISTRATION (BBA) COURSE CODE: 21BBA101 NAME OF THE COURSE: FOUNDATION COURSE IN OFFICE

MANAGEMENT (OEC)

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COURSE CREDITS	NO. OF HOURS PER	TOTAL NO. OF	
	WEEK	TEACHING	
		HOURS	
3 Credits	3 Hrs	45 Hrs	
		COURSE CREDITS NO. OF HOURS PER WEEK	

PEDAGOGY: Classrooms lecture, tutorials, Group discussion, Seminar, Case studies & field work etc..

COURSE OUTCOMES: On successful completion of the course, the Students will demonstrate

- a) An understanding of basic knowledge of office organisation and management
- b) Demonstrate skills in effective office organisation
- c) Ability to maintain office records
- d) Ability to maintain digital record.
- e) Understanding of different types of organisation structures and responsibilities as

future office managers.

SYLLABUS	Hour
	S
MODULE-1: FUNDAMENTALS OF OFFICE MANAGEMENT	09

INTRODUCTION: Meaning, importance and functions of modern office

MODERN OFFICE ORGANISATION: Meaning; Steps in office organisation; Principles of Office organisation, Organisation structure types,

NATURE OF OFFICE SERVICES: Types of services in a modern office, decentralisation and centralisation of office services, Departmentation of Office

OFFICE MANAGEMENT: Meaning, Elements and major processes of Office management **OFFICE MANAGER**: Functions and qualifications of Office manager.

MODULE-2: ADMINISTRATIVE ARRANGEMENT AND FACILITIES 09

OFFICE ACCOMMODATION AND ITS IMPORTANCE: Location of Office, Choice of Location: Urban vs Suburban, Factors to be Considered in Selecting the Site, Securing Office Space,

OFFICE LAY-OUT: Objectives of Office Lay-out, Principles of Office Lay-out, Steps in Lay-out Planning, Advantages of a Good Lay-out.

TYPES OF OFFICES: Open Office and Private Office- advantages and disadvantages.

MODULE-3: OFFICE ENVIRONMENT:

09

Meaning and Components of Office Environment

INTERIOR DECORATION: Colour Conditioning, Floor Coverings, Furnishings,

FURNITURE AND FIXTURES: Types of Furniture, Choice between Wooden and Steel Furniture, Principles Governing Selection of Furniture Lighting and Ventilation,

NOISE: Internal Noise, External Noise Cleanliness, Sanitation and Health Safety and Security

MODULE-4: RECORDS MANAGEMENT

09

INTRODUCTION TO RECORDS: Importance of Records, types of office records,

RECORDS MANAGEMENT: Meaning, Principles of Record Keeping, Functions of 'Records Management **FILING**: Elements of Filing and Filing Functions, Objectives and Importance of Filing, Advantages of Filing, Essentials of a Good Filing System, Classification of Files, Filing Procedure or Routine. Filing Methods: Horizontal Filing -meaning, types and advantages, Vertical Filing- meaning, equipment used, advantage and disadvantages.

CENTRALISATION AND DECENTRALISATION OF FILING- Centralised filing and Decentralised Filing

OFFICE MANUAL: contents, Importance, types of office manuals.

INDEXING: Meaning, importance, advantages and essentials of good indexing, type of index RETENTION AND DISPOSAL OF FILES: Meaning and benefits of record retention, need for disposal of files, life-cycle stages of files.

MODULE-5: OFFICE MECHANISATION AND DATA PROCESSING

09

Meaning, Importance and Objectives of **OFFICE MECHANISATION**, Advantages and disadvantages of Office Mechanisation, Factors Determining Office Mechanisation

KINDS OF OFFICE MACHINES: Duplicating Machines and Photocopying Machines, Accounting, tabulating and computing machines, communication machines

INTRODUCTION TO DATA AND INFORMATION: Distinction between Data and Information, Importance of Data and Information, Classification of Data, Classification of Information, Data Lifecycle (chart), DATA COLLECTION METHODS- Primary and secondary data collection methods Data presentation Methods of Presentation of Data

DATA PROCESSING USING COMPUTERS: Components of Computers, Input and Output Devices, Software used in Computers (names and uses only), Computer Applications in Office' Management,

Advantages and Limitations of Computerisation

SKILL DEVELOPMENTS ACTIVITIES:

Visit an office and enlist the different types of machines used in the office

- 2. Identify the different types of stationery used in offices today
- 3. Draw a data life cycle chart
- 4. Draw charts indicating different types of office layouts.

TEXT BOOKS:

- 1. S.P Arora, Office Organisation and Management, Vikas Publishing House Pvt Ltd
- 2. M.E Thakuram Rao, Office organisation and Management, Atlantic

Reference Books

1. Judith Read, Mary Lea Ginn, Record Management, 10th Edition, Cengage Learning.

Note: Latest edition of text books may be used.

- 3. Puri.k.ChandraS.S(2005)"HealthandPhysicalEducation"NewDelhi:SurjeetPublication
- 4. Thomas D Fahey and others. Fit and well: 6th Edition New York: McGraw Hill Publishers, 2005
- 5. Dixit Suresh (2006) SwasthyaShiksha sports Publications Delhi.

Reference Books

- 1. Uppal A K & Gautam G P (2008) Health and Physical Education. Friends Publication New Delhi
- 2. PintoJohnandRoshanKumar(2021) "IntroductiontoPhysicalEducation", LouisPublication. Mangalore
- 3. ShantiKY(1987)"TheScienceofYogicBreathier"(Pranayama)DBBombay
- 4. ZieglerEF(2007)"AnIntroductiontoSportsandPhysicalEducation"PhilosophyDelhi
- 5. Pinto John and Ramachandra K (2021) Kannada Version "Dahika Sikshanada Parichaya" Louis publications. Mangalore