



M.Com. I Semester Degree Examination, April/May - 2023

COMMERCE

Organizational Behaviour

(CBCS)

Time : 3 Hours

Maximum Marks : 70

Note : Answer **any five** of the following questions with Question No. **1 (Q1) Compulsory**.
Each question carries **fourteen** marks.

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| 1. | (a) | Define organizational behaviour. What are the various models of OB ? | 7 |
| | (b) | Organizational behaviour is both an Art and Science. Discuss. | 7 |
| 2. | (a) | Define personality. What are the determinants of personality ? | 7 |
| | (b) | Discuss the factors that influence perception of an individual. | 7 |
| 3. | (a) | What are the factors responsible for group behaviour ? Explain the types of groups. | 7 |
| | (b) | Explain about leadership styles. | 7 |
| 4. | (a) | What are the various theories of motivation ? Explain. | 7 |
| | (b) | What do you mean by Organizational Communication ? Explain its types. | 7 |
| 5. | | Explain the concept and significance of organization culture. How does it affect different aspects of organizational functions ? | 14 |
| 6. | (a) | What is Perception ? Discuss the steps involved in Perception process. | 7 |
| | (b) | How leadership qualities impact decision making ? Discuss. | 7 |
| 7. | (a) | Explain the pre-requisites of effective OD programme. | 7 |
| | (b) | What is Communication ? Explain the barriers of Communication. | 7 |
| 8. | (a) | “Stereotyping affects adversely, the organizational effectiveness” give your view point. | 5 |
| | (b) | How does organizational culture impact employee performance ? | 5 |
| | (c) | How do values impact modification of behaviour of a person ? | 4 |

