

No. of Printed Pages : 2

Sl. No.

**47162**



**BHM I Semester Degree Examination, March/April - 2023**

**HOTEL MANAGEMENT**

**Housekeeping**

**(NEP)**

Time : 2 Hours

Maximum Marks : 60

**SECTION - A**

1. Answer the following sub-questions, each sub-question carries **one** mark. **10x1=10**
- (a) What is Housekeeping ?
  - (b) Expand FIT, FFIT.
  - (c) What is Evening Service ?
  - (d) Mention some Bathroom ammenities.
  - (e) What is master key ?
  - (f) Mention two Chemicals used in Hotels.
  - (g) Mention two Software of Hotels.
  - (h) What is maid's trolley ?
  - (i) Mention two Function of Executive Housekeeper.
  - (j) What is a size of single and double bedsheet ?

**SECTION - B**

Answer **any four** of the following questions, each question carries **five** marks.

**4x5=20**

- 2. Explain the process of bed making.
- 3. Explain types of rooms.
- 4. Discuss job description of the public area Supervisor.
- 5. Explain the Functional Flowchart of a 4 star Hotel.
- 6. Write short note on Evening Cleaning.
- 7. Explain types of cleaning in the Hotel.



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**SECTION - C**

Answer **any three** of the following questions.

**3x10=30**

8. Discuss types of cleaning in five star Hotels.
9. Explain types of room rates.
10. Discuss VVIP room clean procedure.
11. Discuss briefly career aspects of Housekeeping department.
12. Discuss job Responsibilities of Executive Housekeeper.

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