



**M.A. III Semester Degree Examination, April/May - 2024**

**LIBRARY AND INFORMATION SCIENCE**

**Library Users and User Education**

**(NEP)**

Time : 3 Hours

Maximum Marks : 70

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**Note :** (i) Answer the question as instructed below.  
(ii) Marks are indicated against each question.  
(iii) Answer **any five** of the following questions with question **no. 1** is **compulsory**.

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1. Explain the characteristics of users' of information. **14**
2. Discuss the different types of information needs. **14**
3. Write a detailed note on information seeking process system. **14**
4. Explain the factors influencing on the information needs of the users. **14**
5. What is user education ? Discuss the methods of user education. **14**
6. Trace the history and development of user studies. **14**
7. Explain the Ellis model of information seeking behaviour along with block diagram **14**
8. Write a note on :
  - (a) Theories of information needs **5**
  - (b) Dervin model of information seeking behaviour **5**
  - (c) Selection of user sample **4**

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